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FOR IMMEDIATE RELEASE

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NMG again earns CARF accreditation for two of its programs

AROOSTOOK COUNTY, Maine (March 15, 2021) – CARF International has again granted its prestigious three-year accreditation to Northern Maine General for two NMG programs, which fall under the three service models of

- Community Integration (Day Program);
- Home & Community Supports: Brain Injury Specialty Program (Adults); and
- Residential Rehabilitation Programs: Brain Injury Specialty Program (Adults).

The accreditation process is an intense review of standards, with inspections, consultations, etc. CARF inspected the programs on Dec. 7 and Dec. 8.

“I am proud of you guys. You did a great job,” said CEO Michelle Raymond while meeting with her Administrative Team on March 3. “Kudos, Lauri (Raymond), to you and your group ... They had a lot of nice things to say, and pointed out strengths, especially in the areas of our history, our support structure, the dedication and longevity of our staff, our mission ...”

Specifically reported to NMG as *some* of its key strengths:

- Responsive to needs of the community,
- Talented and engaged board of directors,
- Knowledgeable, dedicated, and approachable CEO,
- Uniquely talented leadership team, and
- Staff members who enthusiastically support every individual they serve.

The independent, nonprofit accreditor of health and human services describes its accreditation decision as representing the highest level of accreditation that can be given to an organization

Our mission is to provide individuals with the highest standard of care and help all of the people we serve enjoy life to the fullest potential.

and shows the organization's substantial conformance to the CARF "ASPIRE to Excellence" standards. "An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review standard process. It has demonstrated to a team of surveyors its commitment to offering programs and services that are measurable, accountable, and of the highest quality."

According to its website, CARF was founded in 1966 as the Commission on Accreditation of Rehabilitative Facilities. Its mission is to "promote the quality, value, and optimal outcomes of services through a consultative accreditation process, and to facilitate ongoing continuous improvement services that enhance the lives of persons served." Now known as CARF International, the accreditor specializes in Aging Services, Behavioral Health, Child and Youth Services, Employment and Community Services, Vision Rehabilitation Services, Medical Rehabilitation, and Opioid Treatment Program.

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Northern Maine General is a nonprofit social services organization serving Aroostook County, with business offices in Eagle Lake and Caribou. Founded in 1907, NMG provides long-term care, rehabilitation, home and community supports, behavioral health services, case management, and consultation services and resources. Contracted services include subsidized apartments.