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**FOR IMMEDIATE RELEASE**  
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## **Mercy Home team ‘doing everything they can’ during national emergency**

Preliminary results of surprise state inspection finds nursing home  
in compliance with COVID-19 Infection Control regulations

**EAGLE LAKE, Maine (Jan. 6, 2021)** – Preliminary results of an unannounced State of Maine audit of Mercy Home yesterday found the nursing home facility in compliance with COVID-19 Inspection Control regulations.

Though unannounced, these types of audits, also known as “surveys,” are not uncommon at nursing homes and other licensed facilities. The inspector observes Infection Control practices, such as hand hygiene, proper use and discarding of PPE, proper cleansing of medical equipment, proper signage, etc. He or she may also perform interviews, such as checking for knowledge of policies and procedures.

“I am proud of our efforts to keep everyone as safe as humanly possible,” said Northern Maine General CEO Michelle Raymond, “especially the efforts of the Mercy Home team who are working tirelessly to protect our residents, most of them elderly, and to protect each other. They are heroic, and they really are doing everything they can.”

All measures to keep residents and employees as safe as possible from the deadly, novel coronavirus continue at Mercy Home and at all NMG homes and offices.

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*Northern Maine General is a nonprofit social services organization serving Aroostook County, with business offices in Eagle Lake and Caribou. Founded in 1907, NMG provides long-term care, rehabilitation, home and community supports, behavioral health services, case management, and consultation services and resources. Contracted services include subsidized apartments.*

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***Our mission is to provide individuals with the highest standard of care and help all of the people we serve enjoy life to the fullest potential.***

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