

Eagle Lake Office
PO Box 310
Eagle Lake, ME 04739
Telephone (207) 444-5152
Fax (207) 444-6099



Caribou Office
PO Box 187
Caribou, ME 04736
Telephone (207) 492-1036
Fax (207) 492-1830

FOR IMMEDIATE RELEASE:
Contact: Denise Raymond, 444-5152

Mercy Home allowing some indoor visits

EAGLE LAKE, Maine (Oct. 5, 2020) – Mercy Home Administrator Denise Raymond distributed a letter to the *friends, families and representatives of Mercy Home residents* on Friday, Oct. 2, announcing that the nursing home and its residential care unit will reopen to *them* for socially distanced indoor visits. The reopening is effective today, Monday, Oct. 5.

The administrator explained that the action comes after regulatory agencies have issued new COVID-19 guidelines for the reopening of Multi-Level Facilities, such as Mercy Home. The re-openings are occurring in a three-phase fashion; Mercy Home is in the first phase. As such, all staff were “baseline-tested” for the coronavirus on Sept. 25; all tests were negative.

“Mercy Home has worked hard at following through with all of the recommendations set forth in an effort to keep our residents and staff healthy,” said Denise Raymond. “We understand the importance of visits to our residents; it is our responsibility to be sure your loved ones remain as healthy as possible through this serious virus and greatly appreciate your patience and understanding.”

An “Inside Visitor Protocol” accompanied the letter. The protocol indicates that all other COVID-19 precautions must remain in place to meet regulatory guidelines. For example, visitors must wear face coverings and remain 6-feet apart, including 6-feet from the person visited.

To make arrangements, please call Mercy Home Clerk, 444-5152, ext. 206. Please keep in mind that video visits and outdoor visits are still encouraged. Changes to Mercy Home precautions are posted on Northern Maine General’s Facebook page at <https://www.facebook.com/NMGeneral/>

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Northern Maine General is a nonprofit social services organization serving Aroostook County, with business offices in Eagle Lake and Caribou. Founded in 1907, NMG provides long-term care, rehabilitation, home and community supports, behavioral health services, case management, and consultation services and resources. Contracted services include subsidized apartments.

Our mission is to provide individuals with the highest standard of care and help all of the people we serve enjoy life to the fullest potential.

Toll Free 1(866) 321-1999

Website www.nmgeneral.org
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TTY (207) 444-2876