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DSP Week kicks off with peer selection of Ashley Case as Mentor of the Year

EAGLE LAKE, Maine (Sept. 14, 2020) – As part of Direct Support Professionals Week, this week, Ashley Case’s peers in NMG’s Home & Community Supports Division have chosen Ashley as DSP Mentor 2020.

Ashley was hired in June 2015 as a Rehabilitative Trainer in the Children’s Rehabilitative and Community Supports program. Working out of the Caribou office, Ashley has recently taken on additional duties and is now the lead Rehabilitative Trainer and assistant to the program’s Manager, Tammy Michaud.

Excerpts from coworker nominations include

- “continues to encourage me on how to improve with my documentation,”
- “is always looking for new ways to communicate and help work with our clients,” and
- “taught me that in difficult situations, patience is key.”

Ashley’s dedication has also been noticed by her supervisor, Tammy Michaud, who describes Ashley as a hard-working professional who “goes above and beyond to help her coworkers.”

NMG’s upcoming schedule is full of DSP Week activities; for example, in the Waiver program,

- A random drawing for DSP staff will be conducted each day this week;
- Food platters will be distributed to each Waiver home and to Day Program participants;
- T-shirts will be gifted to each employee;

Our mission is to provide individuals with the highest standard of care and help all of the people we serve enjoy life to the fullest potential.

- Take-out food will be delivered Wednesday, Thursday and Friday (Waiver staff chose Chinese food this year); and
- Personalized Thank You cards will be handed out.

"Northern Maine General appreciates the hard work of all of our front-line Direct Support Professionals in our Home & Community Supports Division," said CEO Michelle Raymond. "We also value the dedication of our affiliated staff on that team."

Northern Maine General is a nonprofit social services organization serving Aroostook County, with business offices in Eagle Lake and Caribou. Founded in 1907, NMG provides long-term care, rehabilitation, home and community supports, behavioral health services, case management, and consultation services and resources. Contracted services include subsidized apartments.

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